



Kore Trust Charter



Trust, Commitment, and Code of Conduct

This is the Trust Charter describing our commitment to Trust and the Code of Conduct of the Kore group of companies that includes Kore, KoreTransfer, and KoreChain.

We believe that **TRUST** is the cornerstone of any successful business relationship. Our co-founders build this into the DNA of our company. As we celebrate our 7th year at Kore, we are dedicated to upholding the highest ethical standards and fostering an ecosystem of partners who share our commitment to integrity, security, and the responsible handling of information. This business charter outlines our principles of **Trust, Commitment, and Code of Conduct**, which guide our operations and interactions with clients, partners, and stakeholders.

The Kore Seal of Trust

- Kore will never take a commission, kickback, or revenue share from any of our KorePartners we have integrations with
- Kore will never sell contact information or transaction data
- Kore will never share or disclose individual data to anyone except to those parties who are responsible for working on transactions, following up with investors, performing their fiduciary duties, or performing their regulatory duties
- Kore will never send marketing messages for investments
- Kore will never contact investors in a manner that violates **Trust** or without the knowledge and consent of the company in which the investors are shareholders

The Kore Commitment to Value

- Kore will provide and continually enhance value-added analytics
- Kore will work with its KorePartners to continually reduce business process inefficiencies
- Kore will be relentlessly focused on regulatory compliance and the safety of investors

Trust

- **Privacy Commitment:** We pledge to safeguard our clients' information with the utmost diligence. We will never use or disclose client information in a manner that compromises privacy, security, or business ethics.
- **Data Security:** Our company will implement robust data security measures to protect client data from unauthorized access, breaches, or misuse.
- **Transparency:** We will maintain transparency with our clients regarding how their information is collected, used, and shared, and we will comply with all applicable data protection laws and regulations.
- **Non-Disclosure:** We commit to respecting client confidentiality and will not share sensitive information without explicit consent or legal requirements.

Commitment

- **Ethical Conduct:** Our company is committed to conducting business with the highest standards of ethics, honesty, and integrity. We will not engage in any fraudulent, deceptive, or illegal practices.
- **Continuous Improvement:** We will continuously improve our infrastructure, processes, and services to provide a safe, efficient, and innovative environment for our clients and partners.

- **Compliance:** We will adhere to all applicable laws, regulations, and industry standards relevant to our business operations, including but not limited to financial transactions, data protection, and environmental regulations.
- **Client Satisfaction:** We are dedicated to meeting and exceeding client expectations by delivering high-quality services, prompt responses, and personalized support.
- **Compliance & Safety:** We will not compromise regulatory compliance and safety to convenience or expediency.

Code of Conduct

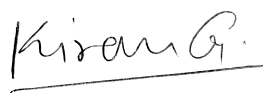
- **Partnerships:** We have established partnerships with firms and individuals who share our commitment to Trust, ethics, and security. Our KorePartners must adhere to similar principles in their interactions with us and our clients.
- **Fair Competition:** We believe in fair competition and will not engage in anticompetitive practices or unfair business tactics. Our partners must also compete fairly in their respective markets.
- **Anti-Corruption:** We are resolutely against bribery, corruption, and unethical influence in business. Our company and partners shall not offer, solicit, or accept bribes or engage in any form of corrupt practices.
- **Environmental Responsibility:** We acknowledge our responsibility to the environment and will take measures to reduce our environmental footprint. Our partners are encouraged to adopt environmentally responsible practices.
- **Inclusivity:** We promote diversity, equity, and inclusivity within our company and encourage our partners to do the same. Discrimination, harassment, or bias in any form will not be tolerated.
- **Conflict Resolution:** We are committed to resolving disputes and conflicts promptly, fairly, and through peaceful means. We will seek amicable solutions to disagreements with clients, partners, or stakeholders.

- **Seeking Synergies:** We favor win-win and synergistic solutions and partnerships even with parties who believe they are our competitors. Our goal is to remain a technology infrastructure company, and we are open to collaborating with other parties and helping them maintain their brand.

Kore aims to create a business environment that is built on trust, commitment to ethical operations, and a shared code of conduct. We invite all our clients, partners, and stakeholders to join us in maintaining and upholding these principles, creating a thriving ecosystem where mutual respect, transparency, and trust are at the core of every interaction.



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